

## **Frequently Asked Questions:**

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## What is the policy on household waste for Vinton residents?

- **Town Collection: General Information**
  - All refuse (**no** hazardous waste permitted) to be collected, including special refuse pick-ups (yard wastes/grass/leaves, brush/tree limbs, bulk/large items, large cardboard boxes and recyclables), must be placed at the curb by 7 a.m. on the designated collection day. Residents who are unable to carry refuse to the curb may call Public Works at (540) 983-0646 for special arrangements.
- **Cart Collection Information:**
  - A 96-gallon refuse cart will be issued by the Town.
  - Refuse must be bagged and placed in the Town-issued refuse cart to be collected.
  - Only refuse placed in the Town-issued refuse cart will be picked up.
  - Refuse carts shall be removed from the street no later than 7:00 a.m. of the day following collection.
  - Residential customers may request one (1) additional cart at a rental rate of \$5.00 per month.
  - Business customers may request up to two (2) additional carts at a rental rate of \$5.00 each per month.
  - Customers who desire a smaller cart may request to replace their 96-gallon refuse cart with a 64-gallon refuse cart on a first come, first serve basis.
- **Homeowner Self-Disposal at R.V.R.A**
  - The Town of Vinton will pay the charges for homeowners to dump waste, which qualifies under the free residential waste disposal program, when it is delivered by the homeowner. Visit RVRA (<http://rvra.net/index.aspx?NID=35>) for more information about the Homeowner Disposal Program or call Planning & Zoning at (540) 983-0605.

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## What kinds of Bulk & Large Items are collected by the town?

- Bulk & Large Item Collection occurs weekly on your regular refuse collection day. Bulk and large items are not collected in alleys. You do not need to call ahead to arrange bulk pickup. Bulk/Large items such as appliances, furniture, large cardboard boxes and other large items may be placed at the curb by 7 a.m. for pick-up. Place bulk items away from poles, overhead lines, cars and other obstacles.
- If amount of bulk or large items exceeds five (5) pickup truck loads, the Public Works Department will place a hangtag on the occupant's door which states the amount of the fee to be paid for the bulk/large items collection. Please take the hang tag and cash or a check for payment of the fee to the Vinton Treasurer's (Finance) Office. The Vinton Treasurer's Office will notify Public Works when the fee has been paid, so that the bulk/large items can be scheduled for collection. Please note the fee **must be paid in advance** in the Vinton Treasurer's (Finance) Office.
  - Bulk/Large items may also be taken to the Roanoke Valley Resource Authority (RVRA) Transfer Station by Vinton Residents. Vinton Residents are allowed 12 free trips per year. For more information on this, please visit: <https://www.rvra.net/98/Residential> and click on the Roanoke Valley Resource Authority (RVRA) Residential Disposal Policy (PDF) under Solid Waste Disposal.
- **We do not pick up any construction materials** (lumber, dry-wall, carpet, padding, water heaters, plumbing fixtures, cabinetry, windows, etc.) regardless of who is doing the work on your home. You may take these to the RVRA. If you are unsure if your bulk falls in this category, please call Public Works at (540) 983-0646. **If a contractor is doing this work for you, they are responsible for hauling away the construction debris.**

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## Does the town pick up yard waste?

- Yard Waste Collection occurs weekly on your regular refuse collection day. **Yard waste is not collected in alleys.** You do not need to call ahead to arrange for yard waste pickup. Have yard waste placed at the curb by 7 a.m.
- Landscaping
  - Please do not put out timbers used in landscaping, bushes/small trees/plants with root balls still attached, sod, tree stumps or dirt. These items will not be picked up.
- Grass Clippings
  - Grass clippings must be bagged in heavy grade plastic refuse bags.
- Leaf Collection
  - **Bagged Leaves** will be collected weekly on your regular refuse collection day.
  - **Fall Loose Leaf Collection** occurs annually and is scheduled during November and December each year. The schedule is published on the TOV website and announced on cable TV government access, Channel 3. Leaves should be raked no closer than one foot and no farther than five feet from the back of the curb or edge of the street located in front of the residence. Do not place leaves in the street or gutter as this may cause rainwater to pond and leaves to wash into the roadway creating hazards and obstructing traffic. Sticks, limbs, rocks and other debris should not be included in the leaves as these items can clog and damage the equipment. Leaves must be raked to the proper location by 7:00 am. Leaves should not be put out too early and should not block sidewalks. Weather and equipment breakdown issues can cause delays. We ask for your patience and cooperation.
  - Yard waste may also be hauled by Vinton Residents to the Roanoke Valley Resource Authority (RVRA) Transfer Station. For more information on this, please visit: <https://www.rvra.net/98/Residential> and click on the Roanoke Valley Resource Authority (RVRA) Residential Disposal Policy (PDF) under Solid Waste Disposal.

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## What can I put out for brush & limb collection and when?

- Brush & Limb Collection occurs weekly on your regular refuse collection day. **Brush and limbs are not collected in alleys.** You do not need to call ahead to arrange brush/limb pickup.
- Brush and tree limbs must be cut into sections not exceeding six (6) feet in length and placed at the curb for collection. Place brush & limbs away from poles, overhead lines, cars and other obstacles.
- If amount of brush exceeds five (5) pickup truck loads the Public Works Department will place a hangtag on the occupant's door which states the amount of the fee to be paid for the brush collection. Please take the hang tag and cash or a check for payment of the fee to the Vinton Treasurer's (Finance) Office at 311 S. Pollard Street, in the Vinton Municipal Building. The Vinton Treasurer's Office will notify Public Works when the fee has been paid, so that the brush can be scheduled for collection. Please note the fee must be paid in advance in the Vinton Treasurer's (Finance) Office.
  - Brush and tree limbs may be taken to the Roanoke Valley Resource Authority (RVRA) Transfer Station by Vinton Residents. Vinton Residents are allowed 12 free trips per year. For more information on this, please visit: <https://www.rvra.net/98/Residential> and click on the Roanoke Valley Resource Authority (RVRA) Residential Disposal Policy (PDF).
  - **If a contractor is cutting down or trimming your trees, they are responsible for hauling away all tree limbs and resulting wood waste.**

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## Will the town pick up my Christmas tree?

- Christmas Trees may be placed at the curb for collection after the holiday season.

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## What do I do with my old tires?

- Passenger vehicle tires will be collected from households once each quarter. The maximum number of tires collected per household is FOUR (4) per year. Commercial or dealer tires collection is not performed by the town. Quarterly collection days will be published on the town's web site and in the Town Calendar. The Roanoke Valley Resource Authority (RVRA) Transfer Station will accept up to FOUR (4) tires per trip from town Residents at no charge. For more information, please call the RVRA at (540) 857-5050 or visit them at [www.rvra.net](http://www.rvra.net).

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## How can I dispose of my Household Hazardous Waste?

- Items that are classified as hazardous waste are not accepted by Vinton's Refuse Collection Service. The Roanoke Valley Resource Authority (RVRA) accepts Household Hazardous Waste from Vinton residents. For more information call (540) 857-5071, or visit the RVRA website. The RVRA is located at 1020 Hollins Road, off Rt. 460 in Roanoke City.
- The following items are accepted daily at RVRA during normal operating hours:
  - Latex Paint (max quantity 5 gallons per visit)
  - Aerosol Cans
  - Used Antifreeze (max quantity 5 gallons per visit)
  - Used Motor Oil (max quantity 5 gallons per visit)
  - Lead Acid Automobile Batteries
- For a complete list of Hazardous Waste items, visit the RVRA website (<http://rvra.net/index.aspx?NID=35>)
- Car Parts: Parts may be taken to various scrap metal yards in the area. Many of these items are accepted for recycling at no charge at local automotive parts stores.

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## How do I Recycle in Vinton?

- The Town of Vinton picks up recyclables every other week on the regular refuse pickup day and from the same location as the regular refuse pickup occurs. Recyclables must be separated from refuse and placed in the recycling container/bin provided by the town. Each residence has a container/bin assigned to it, and that container remains as town property at the residence. Residents who move are responsible for the container assigned to their residence, and it must be accounted for prior to moving out. If the container is not returned or left for the new resident, a \$5.00 charge may be assessed as a lien against the property. If a blue recycling bin is not available or is damaged beyond repair, town residents can call the Public Works Department at (540) 983-0646 to obtain a replacement.
- The Town of Vinton collects the following items:
  - Aluminum (beverage cans)
  - Steel/Tin (food cans)
  - Plastic beverage containers (soft drink bottles, clear water bottles, and opaque milk jugs)
    - Plastic # 1 & # 2
    - Please rinse and flatten all plastic and metal materials.
  - Newspaper-including inserts (**no** magazines or phone books)
    - Newspaper should be clean and dry.

## THE TOWN DOES NOT ACCEPT

- PLASTIC GROCERY BAGS
- SHREDDED PAPER
- GLASS

- You can find the Recycling Calendar on the Town of Vinton website:

<https://www.vintonva.gov/246/Recycling>

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## What if I want to recycle items and take them myself?

- Recycling Drop-off Centers Information:

- For Roanoke County residents in East County, there is a drop-off location at the Glade Creek Park Recycling Site, 325 Gus Nicks Blvd. Visit Roanoke County's Recycling webpage at: <http://www.roanokecountyva.gov/index.aspx?NID=112>, for a list of other recycling drop-off locations.
- The Roanoke Valley Resource Authority (RVRA) has a permanent drop-off recycling center at the Tinker Creek Transfer Station, located at 1020 Hollins Road NE, just off of Orange Avenue. This service is free to residents of the cities of Roanoke and Salem, County of Roanoke and Town of Vinton. Check out [www.RVRA.net](http://www.RVRA.net) for details.
- Goodwill Stores—Virginia citizens now have a statewide electronics recycling network available to them, and it's free. Dell and Goodwill Industries have created a partnership to collect, refurbish, and recycle ALL brands of computers. For participating Goodwill locations and more information visit: <https://www.dellreconnect.com/>

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## What is the Adopt-a-Truck Program?

Any Vinton resident may call the Public Works Department at (540) 983-0646 to schedule the parking of a town dump truck to be parked at their home overnight so that the resident may load items to be discarded from cleaned out basements, attics, storage sheds, etc. **NO** construction materials, brush, or hazardous materials will be accepted. The truck is dropped off at approximately 3:15 p.m. and picked up the next morning at 7:30 a.m. This service is available to town residents at no charge but is limited to no more than four times a year for a single household. The Adopt-a-Truck is not available to businesses or commercial enterprises.

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